

Example - Concluding Questionnaire

The objective of this questionnaire is to summarize the test and quantify the subject's feedback . It's an opportunity to also check some high level questions you didn't have a chance to test in the actual test

1. How would you rate your overall experience with the product:

Not user friendly	1	2	3	4	5	Very easy and enjoyable for use
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Comment:

2. If you could, what would you change or modify in the program?

3. What would you point out as something you really liked in the program?

4. Did you feel it addresses all the things you expect from an XXXXX program? **Yes / No**
If not what did you find missing?

5. Would you recommend this product? **Yes / No**

6. How would you expect the product to be upgraded to a newer version?

- A. Automatically without any user approval.
- B. By user initiation and approval only.